# Statistic for Business 

Week 2
Numerical Descriptive Measures

## Agenda

## Time

## Activity

## 90 minutes Central Tendency

60 minutes Variation and Shape
30 minutes Exploring Numerical Data

## Objectives

By the end of this class, student should be able to understand:

- How to measures central tendency in statistics
- How to interpret those central tendency measurements


## Numerical Descriptive Measures



## CENTRAL TENDENCY

## Central Tendency



## Mean

Consider this height data:

160157162170168174156173157

What is the mean height?

## Mean



Sample size
Observed values

## Mean

How about this data of business statistic's students monthly spending:

| Monthly Spending | Frequency |
| :--- | :---: |
| less than Rp. 500.000 | 2 |
| Rp. 500.000 but less than Rp. 1.000.000 | 7 |
| Rp. 1.000 .000 but less than Rp. 1.500 .000 | 13 |
| Rp. 1.500 .000 but less than Rp. 2.000 .000 | 5 |

What is the MEAN?

## Mean

In this case we can only ESTIMATE the MEAN...

| Spending | Frequency |
| :--- | :---: |
| less than Rp. 500.000 | 2 |
| Rp. 500.000 but less than Rp. 1.000.000 | 7 |
| Rp. 1.000.000 but less than Rp. 1.500.000 | 13 |
| Rp. 1.500.000 but less than Rp. 2.000.000 | 5 |

Keyword: "MIDPOINTS"

## Estimated Mean

Midpoint Frequency ..... Mid * f
250000 ..... 2
500000
750000 ..... 7
5250000
$1250000 \quad 13$13
1750000 ..... 516250000

$$
8750000
$$

$$
\text { Total } 27
$$

30750000

$$
\text { Estimated Mean }=\frac{30750000}{27}=1138888.89
$$

## Mean

The following is "Student A" Score:

| Course | Credits | Score |
| :--- | :---: | :---: |
| Business Math | 3 | 60 |
| English | 2 | 80 |
| Organization Behavior | 3 | 100 |
| Statistics | 4 | 90 |
| Operation Management | 3 | 70 |
| What is the average score of "Student A"? |  |  |

## Mean

Consider these two sets of data:


## Mean

 Value


## Median

## Median position $=\frac{n+1}{2}$ position in the ordered data

## Median

Consider these two sets of data:

|  | 150 | 152 | 154 | 155 | 155 |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | 155 | 155 | 155 | 155 | 157 | Median? |
|  | 150 | 152 | 154 | 155 | 155 |  |
| B | 155 | 155 | 155 | 155 | 187 |  |
|  | 15 | Median? |  |  |  |  |

## Median



## Median

What is the median of this height data:

160157162170168174156173157

How about this data:

160157162170168174156173157150

## Median

How about this data of business statistic's students monthly spending:

| Monthly Spending | Frequency |
| :--- | :---: |
| less than Rp. 500.000 | 2 |
| Rp. 500.000 but less than Rp. 1.000.000 | 7 |
| Rp. 1.000.000 but less than Rp. 1.500.000 | 13 |
| Rp. 1.500.000 but less than Rp. 2.000.000 | 5 |

What is the MEDIAN?

## Median

The MEDIAN group of monthly spending is Rp. 1.000.000 but less than Rp. 1.500.000

## Estimated Median

| Monthly Spending | Frequency |
| :--- | :---: |
| less than Rp. 500.000 | 2 |
| Rp. 500.000 but less than Rp. 1.000.000 | 7 |
| Rp. 1.000.000 but less than Rp. 1.500 .000 | 13 |
| Rp. 1.500.000 but less than Rp. 2.000.000 | 5 |

Estimated Median = Rp. 1.173.076,92

## Estimated Median

## $(n / 2)-c f_{b}$ <br> Estimated Median $=\mathrm{L}+$ <br> $f_{m}$

where:

- $\mathbf{L}$ is the lower class boundary of the group containing the median
- $\mathbf{n}$ is the total number of data
- $\mathbf{c f}_{\mathbf{b}}$ is the cumulative frequency of the groups before the median group
- $\mathbf{f}_{\mathbf{m}}$ is the frequency of the median group
- $\mathbf{w}$ is the group width


## Mode

What is the mode of this height data:

160157162170168174156173157

How about this data:

160157162170168174156173150

## Mode

How about this data of business statistic's students monthly spending:

| Spending | Frequency |
| :--- | :---: |
| less than Rp. 500.000 | 2 |
| Rp. 500.000 but less than Rp. 1.000.000 | 7 |
| Rp. 1.000.000 but less than Rp. 1.500.000 | 13 |
| Rp. 1.500.000 but less than Rp. 2.000.000 | 5 |

What is the MODE?

## Mode

The MODAL group of monthly spending is Rp. 1.000 .000 but less than Rp. 1.500.000

## Mode

Without the raw data we don't really know...


## Estimated Mode

| Spending | Frequency |
| :--- | :---: |
| less than Rp. 500.000 | 2 |
| Rp. 500.000 but less than Rp. 1.000.000 | 7 |
| Rp. 1.000.000 but less than Rp. 1.500.000 | 13 |
| Rp. 1.500.000 but less than Rp. 2.000.000 | 5 |

Estimated Mode $=$ Rp. 1.214.285,72

## Estimated Mode

$$
\text { Estimated Mode }=L+\frac{f_{m}-f_{m-1}}{\left(f_{m}-f_{m-1}\right)+\left(f_{m}-f_{m+1}\right)} \times w
$$

where:

- L is the lower class boundary of the modal group
- $f_{m-1}$ is the frequency of the group before the modal group
- $f_{m}$ is the frequency of the modal group
- $f_{m+1}$ is the frequency of the group after the modal group
- $w$ is the group width


## Central Tendency



EXERCISE

### 3.10

This is the data of the amount that sample of nine customers spent for lunch (\$) at a fast-food restaurant:
$4.20 \quad 5.03 \quad 5.86 \quad 6.45 \quad 7.38 \quad 7.548 .46 \quad 8.47 \quad 9.87$

Compute the mean and median.

### 3.12

The following data is the overall miles per gallon (MPG) of 2010 small SUVs:

$$
\begin{array}{lllllllll}
24 & 23 & 22 & 21 & 22 & 22 & 18 & 18 & 26 \\
26 & 26 & 19 & 19 & 19 & 21 & 21 & 21 & 21 \\
21 & 18 & 29 & 21 & 22 & 22 & 16 & 16 &
\end{array}
$$

Compute the median and mode.

## GEOMETRIC MEAN

## Compounding Data



## Interest Rate



## Growth Rate



Return Rate

## Compounding Data

Suppose you have invested your savings in the stock market for five years. If your returns each year were $90 \%, 10 \%, 20 \%, 30 \%$ and $-90 \%$, what would your average return be during this period?

## Compounding Data



If we use arithmetic mean in this case

The average return during this period $=\mathbf{1 2 \%}$

## Compounding Data



Let say that you invest $\$ 100$ in year 0
How much your stocks worth in year 5?

## Compounding Data



## Geometric Mean

$$
\begin{aligned}
& G M=\sqrt[5]{1.9 \times 1.1 \times 1.2 \times 1.3 \times 0.1}-1 \\
& G M=-20.08 \% \\
& \begin{array}{c}
\text { Well, that's } \\
\text { pretty bad... }
\end{array}
\end{aligned}
$$

This is called geometric mean rate of return

Measure of Central Tendency For The Rate Of Change Of A Variable Over Time:
The Geometric Mean \& The Geometric Rate of Return

- Geometric mean
- Used to measure the rate of change of a variable over time

$$
\bar{X}_{G}=\left(X_{1} \times X_{2} \times \Lambda \times X_{n}\right)^{1 / n}
$$

- Geometric mean rate of return
- Measures the status of an investment over time

$$
\bar{R}_{G}=\left[\left(1+R_{1}\right) \times\left(1+R_{2}\right) \times \Lambda \times\left(1+R_{n}\right)\right]^{1 / n}-1
$$

- Where $\mathrm{R}_{\mathrm{i}}$ is the rate of return in time period i


## Geometric Mean

$$
G M=\sqrt[n]{\frac{\text { End of Period Value }}{\text { Beginning of period Value }}}-1
$$

## Geometric Mean

Lets reconsider the previous problem. We knew that we invest $\$ 100$ in year 0 (zero). However, by the end of year 5 the value of the stock became $\$ 32.6$. Calculate the annual average return!


## Geometric Mean

$$
G M=\sqrt[5]{\frac{32.6}{100}}-1
$$

- This value consistent with what we found earlier
$G M=-20.08 \%$


## Population of West Java

Population of West Java:

- Year 2000: 35.729.537
- Year 2010: 43.053.732

Population growth rate per year?

### 3.22

In 2006-2009, the value of precious metals changed rapidly. The data in the following table represent the total rate of return (in percentage) for platinum, gold, an silver from 2006 through 2009:

| Year | Platinum | Gold | Silver |
| :---: | :---: | :---: | :---: |
| 2009 | 62.7 | 25.0 | 56.8 |
| 2008 | -41.3 | 4.3 | -26.9 |
| 2007 | 36.9 | 31.9 | 14.4 |
| 2006 | 15.9 | 23.2 | 46.1 |

### 3.22

a. Compute the geometric mean rate of return per year for platinum, gold, and silver from 2006 through 2009.
b. What conclusions can you reach concerning the geometric mean rates of return of the three precious metals?

## VARIATION AND SHAPE

## Variation and Shape

## Range

## Variance and Standard Deviation

## Coefficient of Variation

## Z Scores

Shape

## Review on Central Tendency

Consider this data:

160157162170168174156173157150

What is the mean, median, and mode?

## Range

Consider this data:

160157162170168174156173157150

What is the Range?

## Range

## Range $=X_{\text {max }}-X_{\text {min }}$

## Measures of Variation:

## Why The Range Can Be Misleading

- Ignores the way in which data are distributed


- Sensitive to outliers

$$
\begin{gathered}
\mathbf{1 , 1 , 1 , 1 , 1 , 1 , 1 , 1 , 1 , 1 , 1 , 2 , 2 , 2 , 2 , 2 , 2 , 2 , 2 , 3 , 3 , 3 , 3 , 4 , \mathbf { 5 }} \\
\text { Range }=\mathbf{5 - 1}=\mathbf{4} \\
\mathbf{1 , 1 , 1 , 1 , 1 , 1 , 1 , 1 , 1 , 1 , 1 , 2 , 2 , 2 , 2 , 2 , 2 , 2 , 2 , 3 , 3 , 3 , 3 , 4 , \mathbf { 1 2 0 }} \\
\text { Range }=\mathbf{1 2 0 - 1}=\mathbf{1 1 9}
\end{gathered}
$$

## Variance and Standard Deviation



## Deviation

Let's see this data again:

160157162170168174156173157150

What is the mean?

Mean = 162.7

## Deviation



## Variance and Standard Deviation

| Data | Deviation | $(\mathrm{Dev})^{\wedge} 2$ |  |
| :---: | :---: | :---: | :---: |
| 160 | -2.7 | 7.29 |  |
| 157 | -5.7 | 32.49 |  |
| 162 | -0.7 | 0.49 |  |
| 170 | 7.3 | 53.29 | Sum of Squares |
| 168 | 5.3 | 28.09 | $T=594.1$ |
| 174 | 11.3 | 127.69 |  |
| 156 | -6.7 | 44.89 |  |
| 173 | 10.3 | 106.09 |  |
| 157 | -5.7 | 32.49 |  |
| 150 | -12.7 | 161.29 |  |

## Variance and Standard Deviation

Sample size ( n ) $=10$

$$
\begin{aligned}
& \text { Variance }=\frac{594.1}{10-1}=66.01 \\
& \mathrm{SD}=\sqrt{66.01}=8.125
\end{aligned}
$$

## Variance and Standard Deviation

- Sample

$$
S^{2}=\frac{\sum_{i=1}^{n}\left(X_{i}-\bar{X}\right)^{2}}{n-1}
$$

- Population

$$
\sigma^{2}=\frac{\sum_{i=1}^{n}\left(X_{i}-\mu\right)^{2}}{N}
$$

## Measures of Variation:

 Comparing Standard Deviations

## Standard Deviation

How about this data of business statistic's students monthly spending:

| Monthly Spending | Frequency |
| :--- | :---: |
| less than Rp. 500.000 | 2 |
| Rp. 500.000 but less than Rp. 1.000.000 | 7 |
| Rp. 1.000.000 but less than Rp. 1.500 .000 | 13 |
| Rp. 1.500 .000 but less than Rp. 2.000.000 | 5 |

What is the STANDARD DEVIATION?

## Standard Deviation

## How about this data of business statistic's

 students month| Mon | E.S.T.I.M.A.T.I.O.N | ency |
| :---: | :---: | :---: |
| less than Rp. 5 |  |  |
| Rp. 500.000 bu |  |  |
| Rp. 1.000 .000 but le |  |  |
| Rp. 1.500 .000 but l 1.500 .000 | 13 |  |

What is the STANDARD DEVIATION?

## Estimated Standard Deviation

| Midpoint | Frequency | Dev^2 | (Dev^2)*f |
| :---: | :---: | :---: | :---: |
| 250000 | 2 | 790123456790.12 | 1580246913580.25 |
| 750000 | 7 | 151234567901.24 | 1058641975308.64 |
| 1250000 | 13 | 12345679012.35 | 160493827160.49 |
| 1750000 | 5 | 373456790123.46 | 1867283950617.28 |
| Total | 27 |  | 4666666666666.67 |

$$
\begin{gathered}
\text { Variance }=\frac{466666666666.67}{27}=172839506172.84 \\
S D=\sqrt{172839506172.84}=415739.71
\end{gathered}
$$

## THE COEFFICIENT OF VARIATION

## The Coefficient of Variation



## The Coefficient of Variation

Let's see this height data again:

160157162170168174156173157150

What is the mean and standard deviation

Mean $=162.7$ and $S D=8.125$

## The Coefficient of Variation

Students with height before is weighted as follows:
$\begin{array}{lllll}50 & 55 & 57 & 52 & 55\end{array}$
$69 \quad 60 \quad 65 \quad 71 \quad 70$
What is mean and standard deviation?

Mean $=60.4$ and $S D=7.8$

## The Coefficient of Variation

|  | Height | Weight |
| :--- | :--- | :--- |
| Mean | 162.7 | 60.4 |
| SD | 8.125 | 7.8 |

Which one has more variability?

Coefficient of Variation:
$\mathrm{CV}_{\text {Height }}=4.99 \%$
$\mathrm{CV}_{\text {Weight }}=12.92 \%$

## The Coefficient of Variation

$$
C V=\left(\frac{S D}{\bar{X}}\right) \cdot 100 \%
$$

## Locating Extreme Outliers: Z Score

Let's see this height data again:

160157162170168174156173157150


## Locating Extreme Outliers: Z Score

Therefore, Z Score for 160 is?

$$
\mathrm{SD}=8.125
$$



## Locating Extreme Outliers: Z Scores

Let's see this height data again:

160157162170168174156173157150

What is the Z Scores of 160, 174, 168 and $150 ?$
$Z_{160}=-0.33, Z_{174}=1.39, Z_{168}=0.65$, and
$Z_{150}=-0.56$

## Locating Extreme Outliers: Z Score

$$
Z_{X}=\frac{X-\bar{X}}{S D}
$$

- A data value is considered an extreme outlier if its Z-score is less than -3.0 or greater than +3.0 .
- The larger the absolute value of the Z-score, the farther the data value is from the mean.


## Shape

Let's see this height data again:

160157162170168174156173157150

## Median = 161

## Right-Skewed



$$
\text { Mean = } 162.7
$$

## Shape

What if the height data is like this:

163168162170168174156173157150

## Left-Skewed

## Median $=165.5$



## Shape

## Describes how data are distributed



Right-Skewed Median < Mean


## EXPLORING NUMERICAL DATA

## Exploring Numerical Data



## Quartiles



## Quartiles

Let's consider this height data:
160157162170168174156
What is the $Q_{1}, Q_{2}$ and $Q_{3}$ ?
$\mathrm{Q}_{1}=157$
$\mathrm{Q}_{2}=162$ (Median)
$Q_{3}=170$

## Quartiles

Let's then consider this height data:
160157162170168174156173150 What is the $Q_{1}, Q_{2}$ and $Q_{3}$ ?
$\mathrm{Q}_{1}=156.5$
$\mathrm{Q}_{2}=162$ (Median)
$\mathrm{Q}_{3}=171.5$

## Quartiles

And this height data:
160157162170168174156173157150 What is the $Q_{1}, Q_{2}$ and $Q_{3}$ ?
$\mathrm{Q}_{1}=157$
$\mathrm{Q}_{2}=161$ (Median)
$Q_{3}=170$

## Quartiles



## Interquartile Range



## Interquartile Range



What is the Interquatile range?
Interquartile Range =170-157=13

## Interquartile Range

## Interquarile Range $=Q_{3}-Q_{1}$

## Five-Number Summary

## $X_{\min } \quad Q_{1} \quad$ Median $Q_{3} \quad X_{\max }$

## Five-Number Summary

Let's see again this height data:
160157162170168174156173157150 What is the Five-Number Summary?
$\begin{array}{lllll}150 & 157 & 161 & 170 & 174\end{array}$

## Boxplot



## Boxplot

Let's see again this height data:
160157162170168174156173157150

Construct the Boxplot?

## Boxplot for the Height of Business Statistic's Student 2014



## Distribution Shape and The Boxplot

Left-Skewed

$Q_{1} \quad Q_{2} Q_{3}$


Symmetric

$\mathrm{Q}_{1} \mathrm{Q}_{2} \mathrm{Q}_{3}$


Right-Skewed


## Karl Pearson's Measure of Skewness



$$
S_{k}=\frac{3(162.7-161)}{8.125}=0.63
$$

Karl Pearson's Measure of Skewness

$$
S_{k}=\frac{3(\bar{X}-\text { Median })}{S}
$$

## Bowley's Formula for Measuring Skewness



# Bowley's Formula for Measuring Skewness 

$$
S_{k}=\frac{\left(Q_{3}-Q_{2}\right)-\left(Q_{2}-Q_{1}\right)}{\left(Q_{3}-Q_{1}\right)}
$$

EXERCISE

### 3.10

This is the data of the amount that sample of nine customers spent for lunch (\$) at a fast-food restaurant:

$$
\begin{array}{lllllllll}
4.20 & 5.03 & 5.86 & 6.45 & 7.38 & 7.54 & 8.46 & 8.47 & 9.87
\end{array}
$$

a. Compute the mean and median.
b. Compute the variance, standard deviation, and range
c. Are the data skewed? If so, how?
d. Based on the results of (a) through (c), what conclusions can you reach concerning the amount that customers spent for lunch?

### 3.62

In New York State, savings banks are permitted to sell a form of life insurance called savings bank life insurance (SBLI). The approval process consists of underwriting, which includes a review of the application, a medical information bureau check, possible requests for additional medical information and medical exams, and a policy compilation stage, during which the policy pages are generated and sent to the bank for delivery. The ability to deliver approved policies to customers in a timely manner is critical to the profitability of this service to the bank. During a period of one month, a random sample of 14 approved policies was selected, and the following were the total processing times

### 3.62

7319166428283190605631562218
a. Compute the mean, median, first quartile, and third quartile.
b. Compute the range, interquartile range, variance, and standard deviation.
c. Are the data skewed? If so, how?
d. What would you tell a customer who enters the bank to purchase this type of insurance policy and asks how long the approval process takes?

### 3.22

In 2006-2009, the value of precious metals changed rapidly. The data in the following table represent the total rate of return (in percentage) for platinum, gold, an silver from 2006 through 2009:

| Year | Platinum | Gold | Silver |
| :---: | :---: | :---: | :---: |
| 2009 | 62.7 | 25.0 | 56.8 |
| 2008 | -41.3 | 4.3 | -26.9 |
| 2007 | 36.9 | 31.9 | 14.4 |
| 2006 | 15.9 | 23.2 | 46.1 |

### 3.22

a. Compute the geometric mean rate of return per year for platinum, gold, and silver from 2006 through 2009.
b. What conclusions can you reach concerning the geometric mean rates of return of the three precious metals?

### 3.66

The table contains data on the calories and total fat (in grams per serving) for a sample of 12 veggie burgers.

| Calories | Fat |
| :---: | :---: |
| 110 | 3.5 |
| 110 | 4.5 |
| 90 | 3.0 |
| 90 | 2.5 |
| 120 | 6.0 |
| 130 | 6.0 |
| 120 | 3.0 |
| 100 | 3.5 |
| 140 | 5.0 |
| 70 | 0.5 |
| 100 | 1.5 |
| 120 | 1.5 |

### 3.66

a. For each variable, compute the mean, median, first quartile, and third quartile.
b. For each variable, compute the range, variance, and standard deviation
c. Are the data skewed? If so, how?
d. Compute the coefficient of correlation between calories and total fat.
e. What conclusions can you reach concerning calories and total fat?


## THANK YOU

