

Teori Pengambilan Keputusan

Week 1 – Introduction and Class Management

Agenda

- Introduction : 30 minutes
- Short Movies : 20 minutes
- Discussion : 100 minutes

Lecturer

- Nama: Devilia Sari S.T., M.S.M.
- Email: devilia@telkomuniversity.ac.id
- Blog: <http://devilia.staff.telkomuniversity.ac.id>

Class Management

- DILARANG menggunakan LAPTOP, HP, atau PERALATAN ELEKTRONIK lainnya tanpa persetujuan dosen
- DILARANG MAKAN di dalam kelas
- Mahasiswa yang kehadirannya KURANG DARI 75% (tidak menghadiri lebih dari 3 kali perkuliahan) TIDAK diperkenankan untuk mengikuti UAS apapun alasannya
- SAKIT, IZIN maupun ALPA tetap akan mengurangi jatah absen, walaupun sudah menyertakan surat.

Grade Composition

- UTS : 30%
- UAS : 30%
- Tugas dan Kuis : 40%

Grading

Nilai Skor Matakuliah (NSM)	Nilai Mata Kuliah (NMK)
$80 < \text{NSM}$	A
$70 < \text{NSM} \leq 80$	AB
$65 < \text{NSM} \leq 70$	B
$60 < \text{NSM} \leq 65$	BC
$50 < \text{NSM} \leq 60$	C
$40 < \text{NSM} \leq 50$	D
$\text{NSM} \leq 40$	E

Reference

Buku Utama

- Nagraj Balakrishnan, Barry Render, Ralph M. Stair. 2013.
Managerial Decision Modeling with Spreadsheets, 3rd edition.
New Jersey: Prentice Hall

Buku Pendukung

- Barry Render, Ralph M. Stair, Michael E. Hanna, Trevor S. Hale.
2015. **Quantitative Analysis for Management, 12th Edition.** New
Jersey: Prentice Hall
- Bernardus Y. Nugroho, Ferdinand D. Saragih, Umanto Eko. 2012.
Metode Kuantitatif. Salemba Humanika

Weekly Schedule

Week 1 – Introduction and Class Management

Week 2 – Linear Programming (Formulation and Graphic Method)

Week 3 – Linear Programming (Simplex Method, Maximization)

Week 4 – Linear Programming (Simplex Method, Minimization & Non-standard)

Week 5 – Transportation Model (Initial Solution)

Week 6 – Transportation Model (Optimization)

Week 7 – Assignment Model

Midterm Exam

Week 8 – Decision Analysis: Decision Table

Week 9 – Decision Analysis: Decision Tree

Week 10 – Analytical Hierarchy Process (Part 1)

Week 11 – Analytical Hierarchy Process (Part 2)

Week 12 – Project Management (Part 1)

Week 13 – Project Management (Part 2)

Week 14 – Review and Quiz

Final Term Exam

SHORT VIDEO

DISCUSSION

Introduction

Decision models can be used to:

- Solve **complex** problems.
- Provide **analytical framework** for evaluating modern business problems.
- Provide **techniques** applicable in many areas -
 - Accounting, Economics, and Finance
 - Logistics, Management, and Marketing
 - Production, Operations, and Transportation
 - Decision models subject to limitations

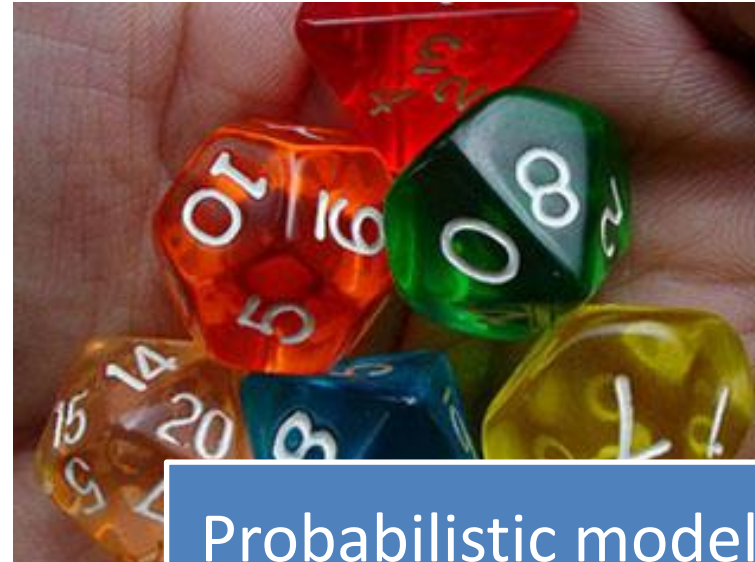
Decision Making Theory

- A scientific approach to decision-making.
- Also referred to as
 - Quantitative analysis
 - Management science
 - Operations research

Decision Models



Deterministic models



Probabilistic models

Deterministic Models

- Deterministic models assume
 - Complete certainty.
 - All information needed is available with fixed and known values.
- Most commonly used deterministic modeling technique is **Linear Programming**.

Probabilistic Models

- Probabilistic models are also called stochastic models.
- Probabilistic models
 - Assume some of data is not known with certainty.
 - Take into account information will be known after decision is made.

Steps Involved in Decision Modeling

1. Formulation.

Defining the Problems



Developing a Model



Acquiring Input Data



2. Solution.

Developing a Solution



Testing the Solution



Analyzing the Result and Sensitivity Analysis



3. Interprétation.

Implementing the Result



Step 1: Formulation

- Defining the problem.
 - Develop clear and concise problem statement.
- Developing a model.
 - Select and develop a decision model.
 - Select appropriate problem variables.
 - Develop relevant mathematical relation for consideration and evaluation.

Step 1: Formulation (Continued)

- Acquiring input data.
 - Collect accurate data for use in model.
 - Possible data sources are:
 - Official company reports.
 - Accounting, operating, and financial information.
 - Views, and opinions from knowledgeable
 - individuals.

Step 2: Solution

- Developing a solution involves:
 - Manipulating model to arrive at best (optimal) solution.
 - Solution of set of mathematical expressions.
 - Alternative trial and error iterations.
 - Complete enumeration of all possibilities or utilization of an **algorithm**
 - Series of steps repeated until best solution is attained

Step 2: Solution (Continued)

- Testing a solution involves:
 - Prior to implementation of model solution, testing solution.
 - Testing of solution is accomplished by examining and evaluating:
 - Data utilized in model and
 - On model itself.

Step 3: Interpretation

Interpretation and What-if Analysis

1. Analyzing the results and sensitivity analysis
 - a. Vary data input values and examine differences in various optimal solutions.
 - b. Make changes in model parameters and examine differences in various optimal solutions.

Step 3: Interpretation (Continued)

2. Implementing the results.

- a. Optimal solution must be implemented carefully.
- b. Solution implementation usually requires making changes within the organization.
- c. Recommendations often require changes in data, data handling, resource mixes, systems, procedures, policies, and personnel.
- d. Managers and others may resist recommended solutions.

Keuntungan dari Pemodelan Matematika

- Model dapat merepresentasikan kenyataan secara akurat
- Model dapat membantu pengambil keputusan untuk memformulasikan masalah
- Model dapat memberi wawasan (insight) dan informasi
- Model dapat menghemat waktu dan uang dalam pengambilan keputusan dan pemecahan masalah
- Model bisa jadi merupakan satu-satunya cara untuk menyelesaikan masalah yang besar dan kompleks dalam waktu yang tersedia
- Model dapat digunakan untuk mengkomunikasikan masalah dan solusi ke pihak lain

Possible Problems in Developing Decision Models

- Defining Problem.
 - Conflicting Viewpoints.
 - Impact on Other Departments.
 - Beginning Assumptions.
 - Solution Outdated.
- Developing a Model.
 - Fitting Textbook Models.
 - Understanding Model.

Possible Problems in Developing Decision Models

- Acquiring Input Data.
 - Using Accounting Data.
 - Validity of Data.
- Developing a Solution.
 - Hard-to-Understand Mathematics.
 - Only One Answer is Limiting.
- Testing Solution.
- Analyzing Results

Implementation – Not Just The Final Step

- Decision models assist decision maker by providing scientific method, model, and process which is defensible and reliable.
- Overcome sole reliance upon intuition, hunches, and experience.
- A Swedish study found
 - 40% of projects suggested by decision analysts were ever implemented.
 - 70% of modeling projects initiated by users, and 98% of projects suggested by top managers, were **implemented**

Summary

Decision Models and Modeling

- Scientific approach to decision making in practice faced by managers.
- Decision models classified into two categories:
 - Deterministic models.
 - Probabilistic models.
- Approach includes three primary steps:
 - Formulation.
 - Solution.
 - Implementation.

Summary (Continued)

Decision Models and Modeling

- Potential problems to consider:
 - Conflicting viewpoints.
 - Model impacts on other departments.
 - Outdated solutions.
 - Understanding model.
 - Acquisition of good input data.
 - Hard-to-understand mathematics.
 - Solution testing.
 - Results analysis.

Summary (Continued)

Decision Models and Modeling

- Potential problems to consider:
 - Lack of commitment to approach.
 - Resistance to change.

See You Next Week

THANK YOU